

FY23 Budget Performance Review
Employment Security Commission - 29000

Lead Administrator: Shelley Zumwalt

Lead Financial Officer: Denise Edmond

Agency Mission

Enhance Oklahoma's economy by matching jobs and workers to increase the efficiency of local labor markets; providing Unemployment Compensation to support unemployed workers and their communities; preparing a skilled workforce with enhanced skills to meet local labor market needs; gathering, analyzing and disseminating information.

Division and Program Descriptions

Note: Please define any acronyms used in program descriptions.

0100001 - Administrative Services

The Oklahoma Employment Security Commission (OESC) is a state agency funded by the U.S Department of Labor to assist Oklahoma employers and workers with job placement services, unemployment insurance eligibility, skills assessment and labor market data and analyses. Administrative Services include finance, human resources, internal audit, appeals, board of review, and legal divisions.

0200001 - Project Management

The Project Management Division (PMD) manages projects for all divisions of the agency. The primary focus of PMD for the next 2 years is the Unemployment Insurance Transformation Project. This project will replace the current unemployment insurance benefits and tax mainframe systems, which are over 35 years old with a modular, flexible, cloud based system.

0400001 - Compliance

Reemployment Services: Compliance Division provides training and staff development support for the Customer Service Division, support and assistance to employees related to unemployment benefits and tax.

0500001 - Customer Service

Reemployment Services: Customer Service Division provides direct assistance to the unemployed, underemployed, and those skills gaps in our workforce. This division also provides direct services to employers seeking qualified job applicants and related labor market data analyzes.

0600001 - Call Center/Adjudication

Call Center & Adjudication: The Call Center serves as a direct point of contact for the public to interact with the agency. Contacts to and from the Call Center are primarily relating to the Unemployment Insurance (UI) program. The Adjudication Center interacts directly with UI claimants and employers for the purpose of determining one's eligibility for benefits.

0700001 - Research

Economic Research & Analysis Division: Provides economic data, information and analysis to employers and other workforce and economic development entities to assist with employment and economic strategies and decisions.

1200001 - Veterans and Targeted Populations

Reemployment Services: Veterans and Targeted Populations Division provides services to targeted populations to better position participants in our labor market. Target populations include, Veterans, people with disabilities, Ex-offenders, Youth, TANF recipients, SNAP recipients and individuals whose employment has been impacted by foreign trade.

1800001 - Benefit Support

Reemployment Service: Benefit Support: Provides technical support to service centers, adjudication centers, Oklahoma Works Centers, and system partners. Resolves technical issues that affect the Employment Services/Unemployment Insurance Programs, and oversees the operations of the Statewide Electronic Data Collection Systems.

8800001 - Data Processing

Data Processing : Responsible for duplication, storage and archiving of program data and information.

FY'22 Budgeted Department Funding By Source

Dept. #	Department Name	Appropriations	Federal	Revolving	Local ¹	Other ²	Total
0100001	Administration		\$8,712,141	\$450,000			\$9,162,141
0200001	Project Management		\$1,223,803			\$21,619,528	\$22,843,330
0400001	Compliance		\$8,462,303	\$630,000			\$9,092,303
0500001	Customer Service		\$16,910,254	\$750,000			\$17,660,254
0600001	Call Center/Adjudication		\$8,286,264	\$870,000			\$9,156,264
0700001	Research		\$1,434,504	\$50,000			\$1,484,504
1200001	Veterans and Targeted Populations		\$8,961,092	\$50,000			\$9,011,092
1800001	Benefit Support		\$3,766,337	\$350,000		\$50,000	\$4,166,337
8800001	Data Processing		\$36,735,205	\$5,300,000		\$370,436	\$42,405,641
Total		\$0	\$94,491,903	\$8,450,000	\$0	\$22,039,963	\$124,981,867

1. Please describe source of Local funding not included in other categories:

2. Please describe source(s) and % of total of "Other" funding if applicable for each department:

OESC Technology Fund 28000

FY'21 Carryover by Funding Source

Class Fund #	Carryover Class Fund Name	Appropriations	Federal	Revolving	Local ¹	Other ²	Total
							\$0

1. Please describe source of Local funding not included in other categories:

2. Please describe source(s) and % of total of "Other" funding if applicable:

What changes did the agency make between FY'21 and FY'22?

1.) Are there any services no longer provided because of budget cuts?

No

2.) What services are provided at a higher cost to the user?

Not applicable. Customers are not charged for our services.

3.) What services are still provided but with a slower response rate?

None

4.) Did the agency provide any pay raises that were not legislatively/statutorily required?

No

FY'23 Requested Funding By Department and Source							
Dept. #	Department Name	Appropriations	Federal	Revolving	Other ¹	Total	% Change
0100001	Administration	\$0	\$8,692,141	\$450,000	\$0	\$9,142,141	-0.22%
0200001	Project Management	\$0	\$1,223,803	\$0	\$21,619,528	\$22,843,330	0.00%
0400001	Compliance	\$0	\$8,462,303	\$630,000	\$0	\$9,092,303	0.00%
0500001	Customer Service	\$0	\$13,000,254	\$750,000	\$0	\$13,750,254	-22.14%
0600001	Call Center/Adjudication	\$0	\$8,236,264	\$870,000	\$0	\$9,106,264	-0.55%
0700001	Research	\$0	\$1,434,504	\$50,000	\$0	\$1,484,504	0.00%
1200001	Veterans and Targeted Populations	\$0	\$8,961,092	\$50,000	\$0	\$9,011,092	0.00%
1800001	Benefit Support	\$0	\$3,746,337	\$350,000	\$50,000	\$4,146,337	-0.48%
8800001	Data Processing	\$0	\$27,735,205	\$5,300,000	\$370,436	\$33,405,641	-21.22%
Total		\$0	\$81,491,902	\$8,450,000	\$22,039,963	\$111,981,866	-10.40%

1. Please describe source(s) and % of total of "Other" funding for each department:
OESC Technology Fund 28000

FY'23 Top Five Operational Appropriation Funding Requests		
Request by Priority	Request Description	Appropriation Request Amount (\$)
Request 1:	N/A	
Request 2:		
Request 3:		
Request 4:		
Request 5:		
		Top Five Request Subtotal:
		\$0
Total Increase above FY-21 Budget (including all requests)		\$ -
Difference between Top Five requests and total requests:		\$0
Does the agency have any costs associated with the Pathfinder retirement system and federal employees?		
Pathfinder retirement system.		

How would the agency be affected by receiving the same appropriation for FY '23 as was received in FY '22? (Flat/ 0% change)	
How would the agency handle a 2% appropriation reduction in FY '23?	

Is the agency seeking any fee increases for FY '23?	
Fee Increase Request (\$)	Statutory change required? (Yes/No)
Increase 1	
Increase 2	
Increase 3	

What are the agency's top 2-3 capital or technology (one-time) requests, if applicable?		
Description of request in order of priority	Appropriated Amount (\$)	Submitted to LRCPC? (Yes/No)
Priority 1		
Priority 2		
Priority 3		

Federal Funds							
CFDA	Federal Program Name	Agency Dept. #	FY 22 budgeted	FY 21	FY 20	FY 19	FY 18
17.225	Unemployment Insurance	1800001	70,971,448	72,235,900	30,583,064	25,271,655	28,459,965
17.225	Disaster Unemployment Assistance	1800001	160,000	1,547,187	6,005	2,032	
17.225	Remployment Service Eligibility and Assessment	1200001					
17.207	Employment Services	0500001	9,263,625	8,141,963	8,504,375	7,908,835	9,562,878
17.207	One Stop Workforce Information	0700001	458,591	297,971	357,348		462,774
17.271	Work Opportunity Tax Credit	1200001	588,444	202,937	297,602	319,659	236,475
17.273	Foreign Labor Certification	1200001	148,766	87,904	90,715	74,472	69,569
17.002	Bureau of Labor Statistics	0700001	843,438	886,319	820,473	840,043	889,995
17.245	Trade Adjustment Assistance, Trade Economic National Dislocated Wk	1200001	7,900,990	4,724,927	2,676,413	1,726,829	2,453,591
17.801	Veterans - Disabled Veterans' Outreach Program	1200001	1,727,486	1,504,836	1,679,807	1,519,959	1,488,499
17.804	Veterans - Local Veteran's Employment Representatives	1200001	575,930	545,599	566,056	484,470	489,117
93.563	New Hire Directory	1800001	267,417	134,135	164,756	86,637	169,699
	Child Support Intercept	1800001	38,581	38,092	35,245	14,130	21,778

Federal Government Impact	
1.) How much federal money received by the agency is tied to a mandate by the Federal Government?	
None	
2.) Are any of those funds inadequate to pay for the federal mandate?	
N/A	
3.) What would the consequences be of ending all of the federal funded programs for your agency?	

The agency would cease to exist as all funding for the OESC are federal grants.

4.) How will your agency be affected by federal budget cuts in the coming fiscal year?

Federal budget cuts will result in additional office consolidations, continuation of the hiring freeze, and possible additional voluntary buyouts.

5.) Has the agency requested any additional federal earmarks or increases?

No. Additional federal funds are received through increased activity during high periods of unemployment due to COVID-19.

FY'22 Budgeted FTE							
Division #	Division Name	Supervisors	Classified	Unclassified	\$0 - \$35 K	\$35 K - \$70 K	\$70 K - \$\$
0100001	Administration	18	60	25	11	61	13
0200001	Project Management	1	8	0	0	7	1
0400001	Compliance	8	65	6	3	67	1
0500001	Customer Service	29	137	52	0	188	1
0600001	Call Center/Adjudication	12	68	40	0	107	1
0700001	Research	6	14	5	3	15	1
1200001	Veterans and Targeted Populations	4	19	0	0	18	1
1800001	Benefit Support	7	34	4	0	36	2
8800001	Data Processing	9	22	5	2	23	2
Total		94	427	137	19	522	23

FTE History						
Division #	Division Name	2022 Budgeted	2021	2020	2018	2013
0100001	Administration	85.0	40.5	66.6	69.8	88.8
0200001	Project Management	8.0	6.0	8.6	7.6	
0400001	Compliance	71.0	211.5	73.6	108.4	219.8
0500001	Customer Service	189.0	207.3	213.8	234.7	54.0
0600001	Call Center/Adjudication	108.0				
0700001	Research	19.0	15.7	15.1	17.4	20.7
1200001	Veterans and Targeted Populations	19.0	3.6			
1300001	Field Services					214.6
1800001	Benefit Support	38.0	20.6	47.4	11.0	8.8
8800001	Data Processing	27.0	25.9	28.9	29.7	40.2
Total		564.0	531.1	454.0	478.6	646.9

Performance Measure Review					
	FY 21	FY 20	FY 19	FY 18	FY 17
Program Name					
Revolving Funds (200 Series Funds)					
<i>Please provide fund number, fund name, description, and revenue source</i>	FY'19-21 Avg. Revenues		FY'19-21 Avg. Expenditures		June '21 Balance
200 - Penalty & Interest	\$3,657,954		\$327,917		\$11,001,638
This fund collects the Penalty & Interest from employer contributions. Revenues in this fund can only be spent on Unemployment Insurance Program.					
280 - OESC Technology Fund	\$9,880,316		\$5,502,727		\$17,824,249
This fund Collects Assessments from employer contributions for the sole purpose of modernizing the Unemployment computerized system. Fund 280 Technology Fund began May, 2018					